

FIG. 1

PRIOR ART

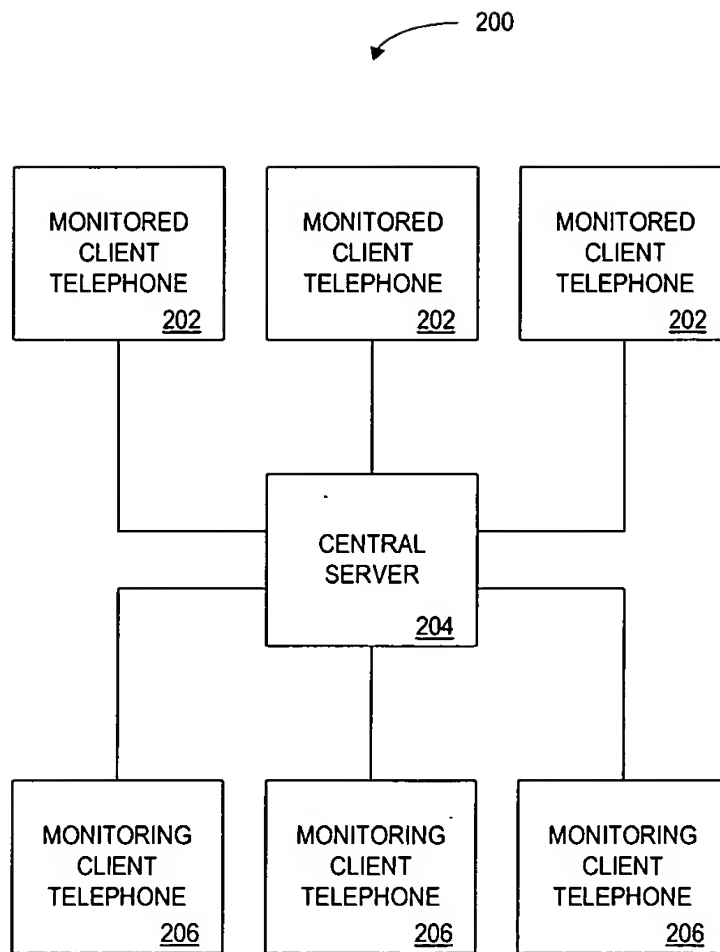


FIG. 2

204

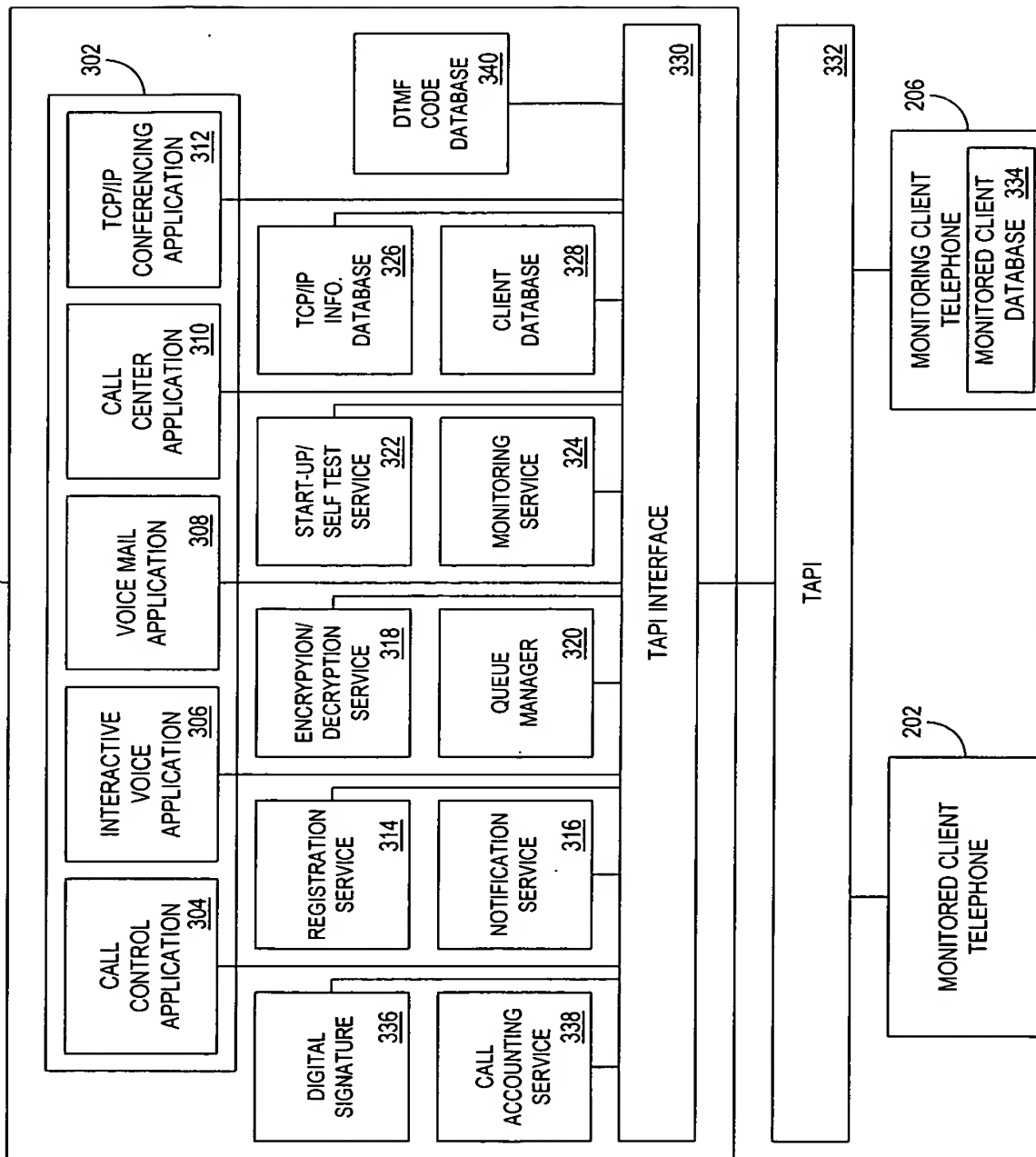


FIG. 3

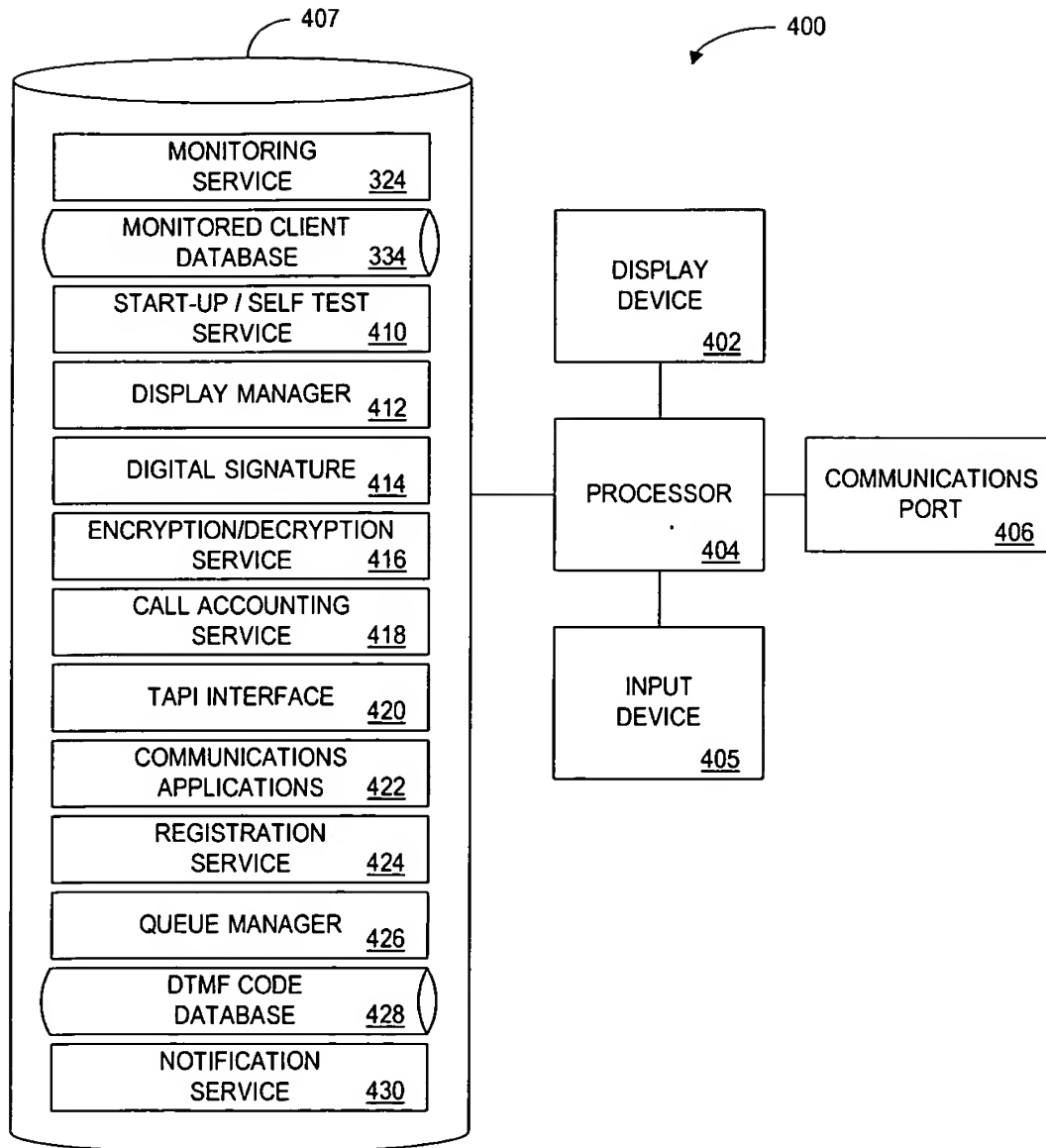


FIG. 4A

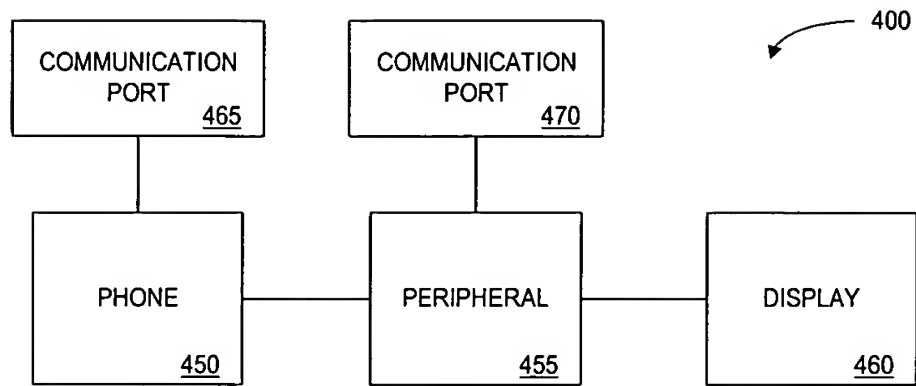


FIG. 4B

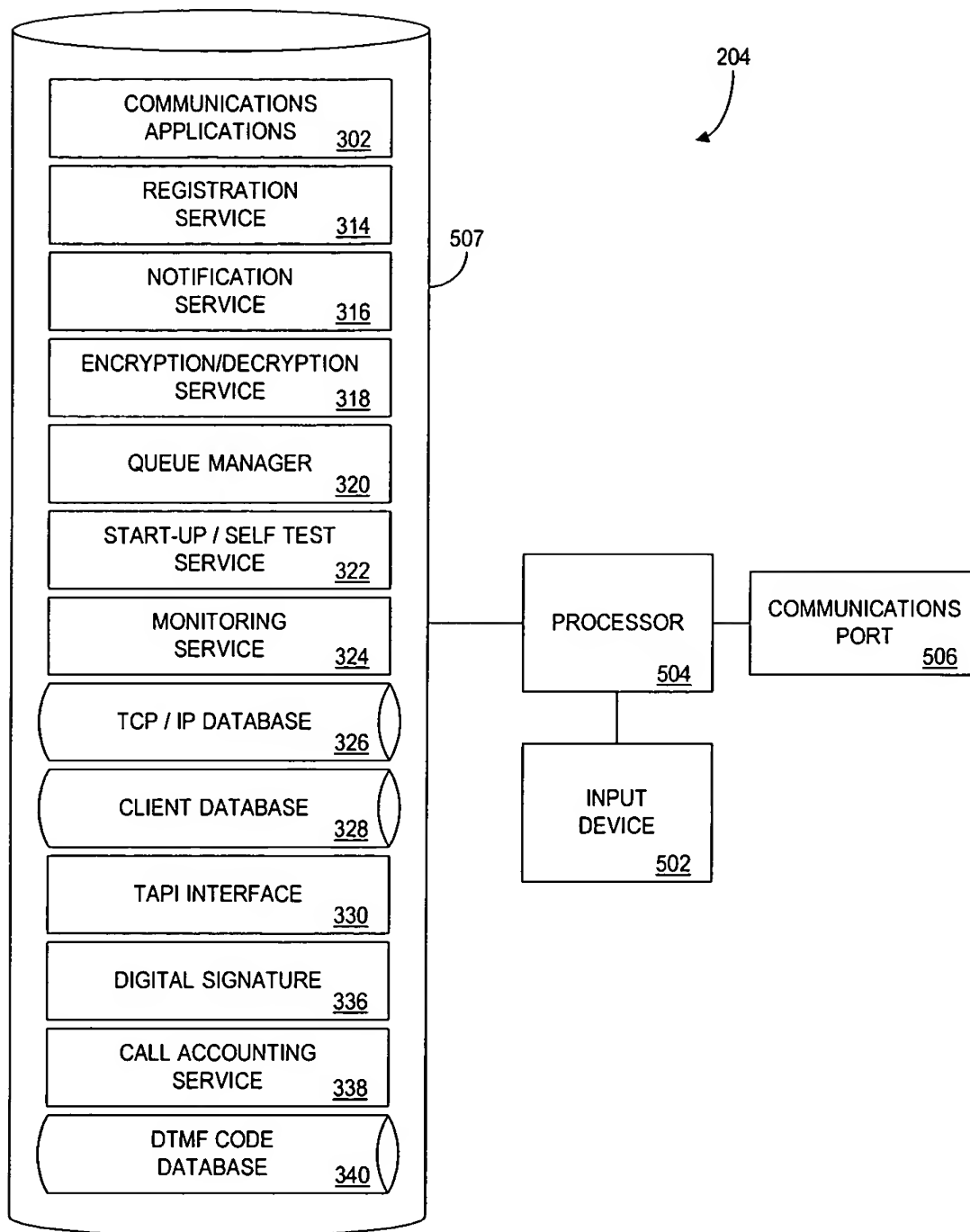


FIG. 5

416


MONITORED CLIENT SPID <u>602</u>	MONITORED CLIENT NAME <u>604</u>	STATUS <u>606</u>
1-203-555-0000-1212	JANE	BUSY
1-203-555-9999-3434	BOB	LINE FREE
1-914-666-7777-5656	KELLY	HOME
1-212-444-3333-7878	MARK	WORKING
1-201-555-4449-8989	JOE	HOME / BUSY

FIG. 6

328

MONITORED CLIENT SPID <u>702</u>	MONITORING CLIENT SPID <u>704</u>	MONITORED STATUS <u>706</u>	CURRENT STATUS <u>708</u>
1-203-555-0000-1212	1-212-999-5555-8989	BUSY / LINE FREE	BUSY
1-203-555-9999-3434	1-914-666-8888-4545	WORKING / NOT WORKING	NOT WORKING
1-914-666-7777-5656	1-410-111-9999-1010	BUSY / LINE FREE	LINE FREE
1-212-444-3333-7878	1-810-666-6565	HOME / NOT HOME	HOME
1-201-555-4449-8989	1-212-999-5555-8989	HOME / NOT HOME BUSY / LINE FREE	HOME / BUSY

FIG. 7A

710 

DTMF CODE <u>712</u>	STATUS <u>714</u>
*666	WORKING
*667	NOT WORKING
*668	HOME
*669	NOT HOME

FIG. 7B

326

SPID ADDRESS <u>802</u>	TCP / IP ADDRESS <u>804</u>
1-212-999-5555-8989	208.219.50.200
1-914-666-8888-4545	212.312.90.300
1-410-111-9999-1010	316.445.70.100
1-810-666-6565	309.415.10.400

FIG. 8

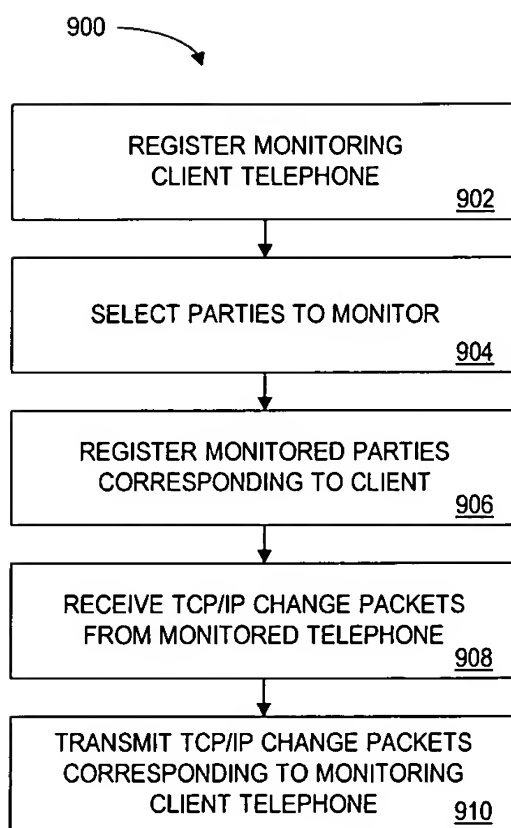


FIG. 9

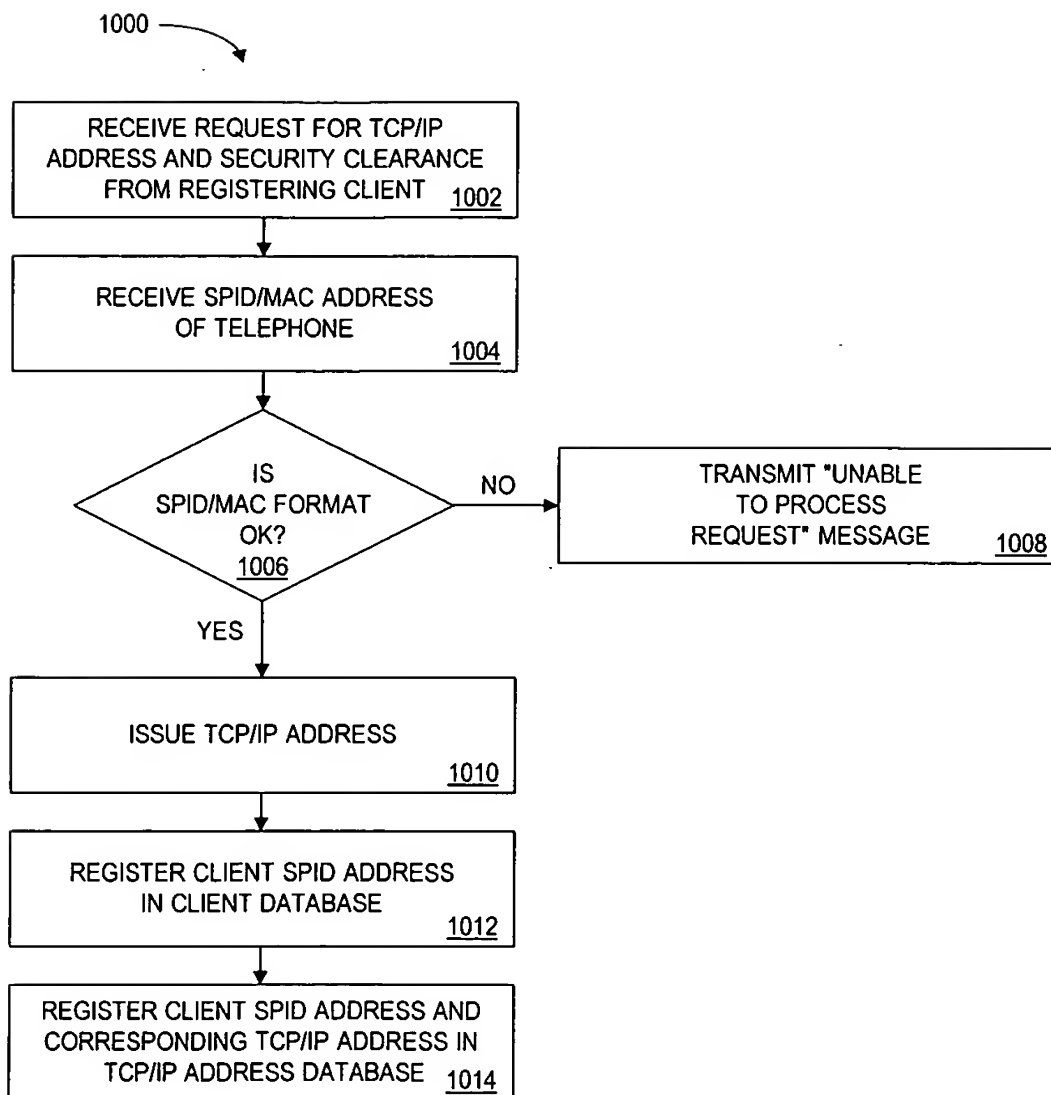


FIG. 10

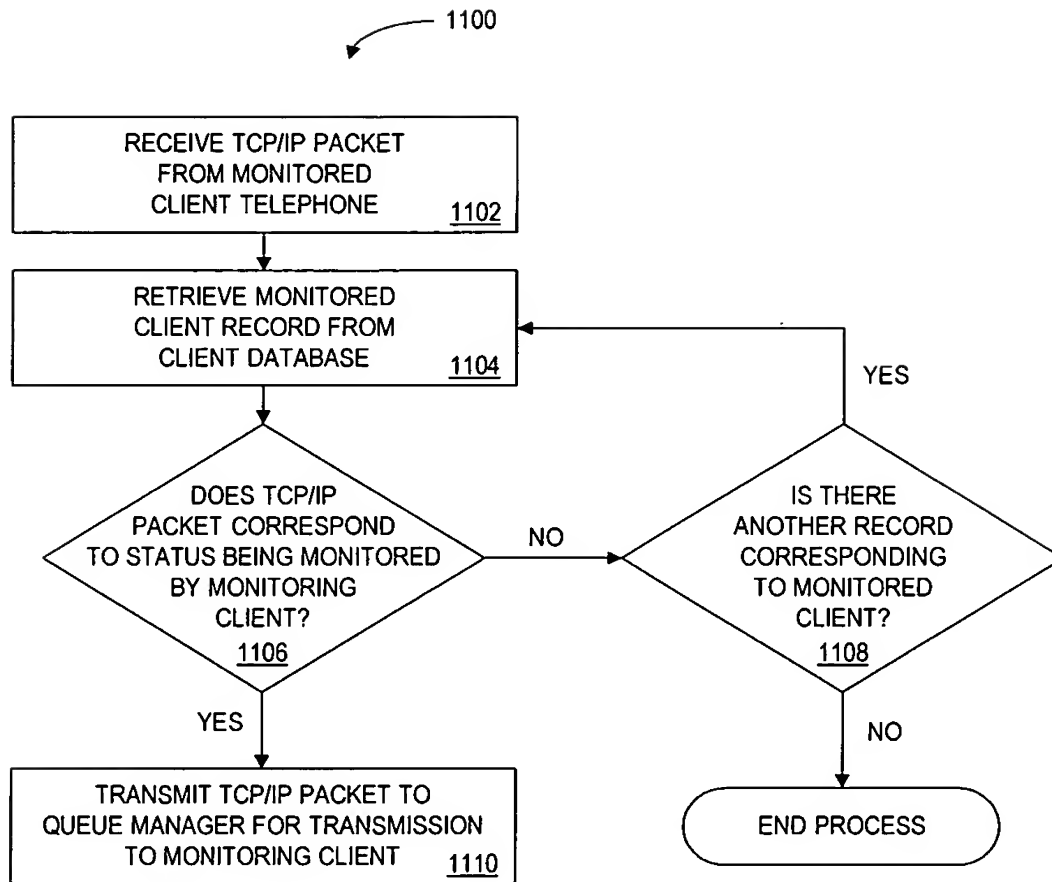


FIG. 11

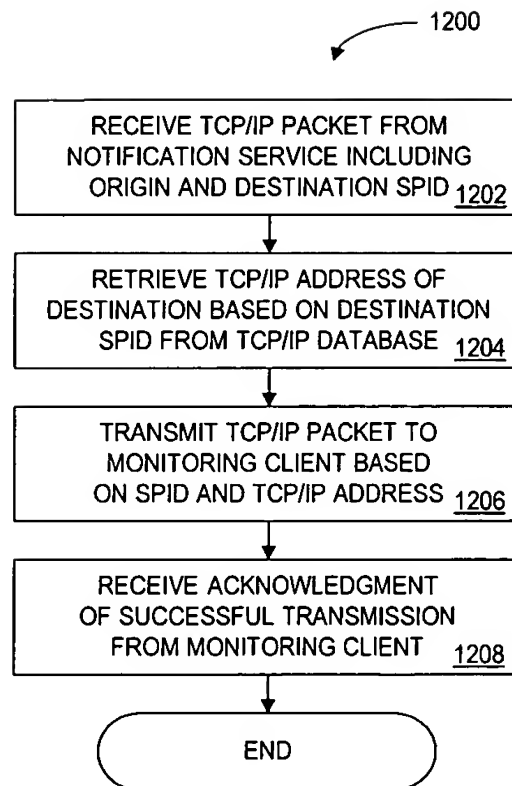


FIG. 12

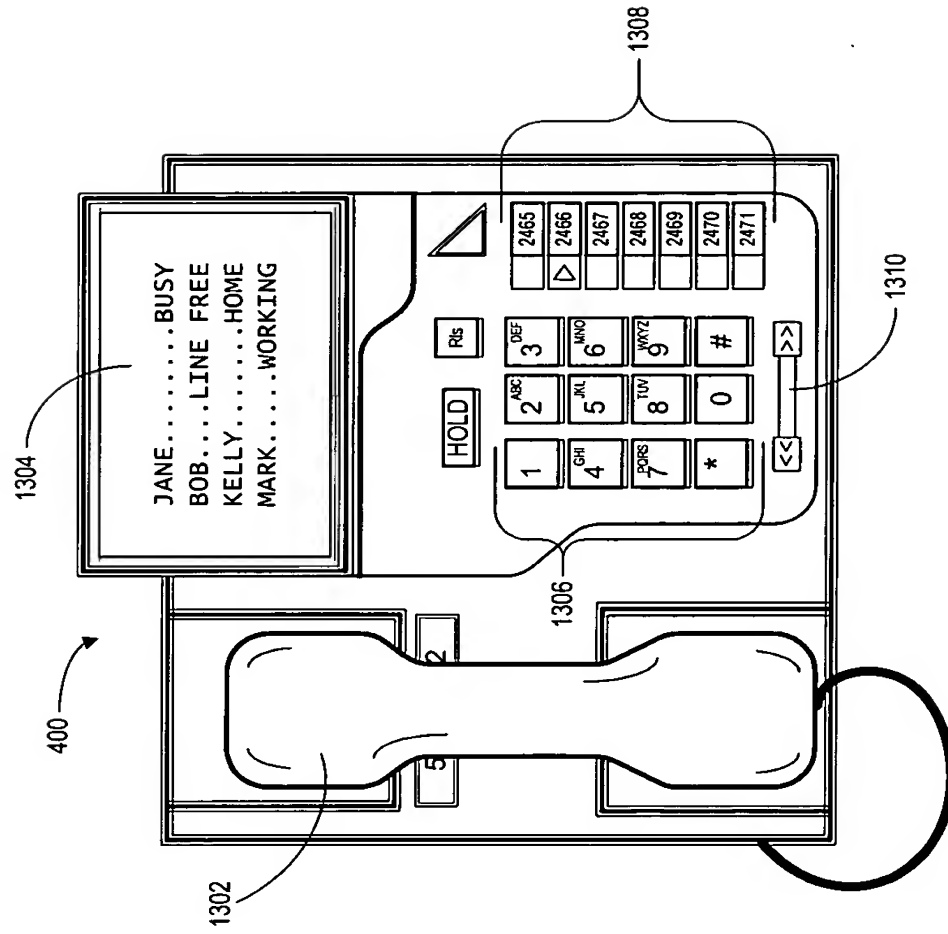


FIG. 13